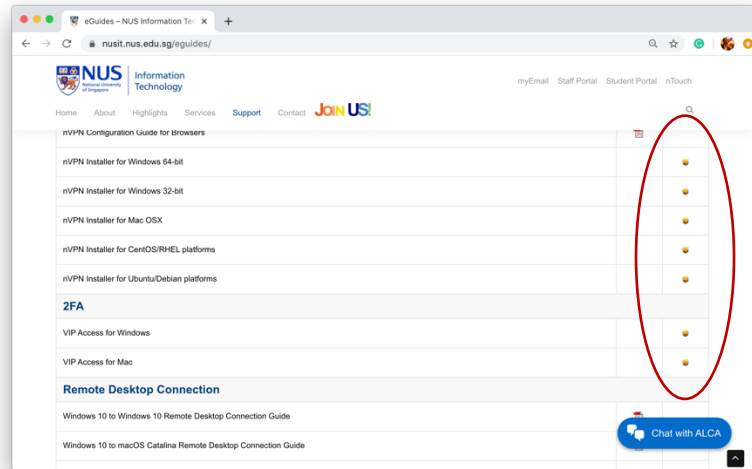
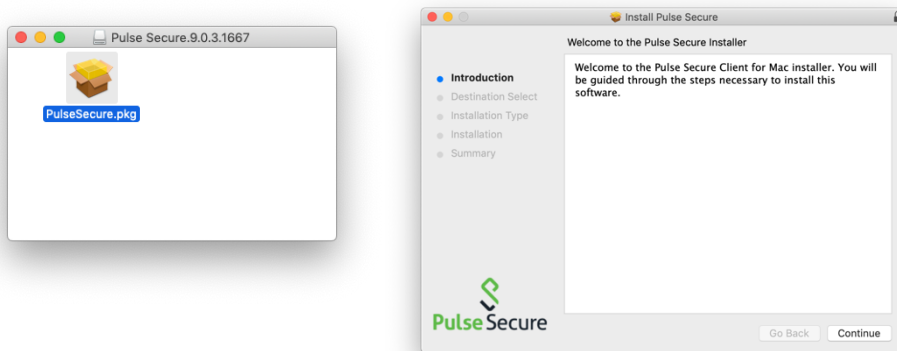


# nVPN Configuration Guide for Staff

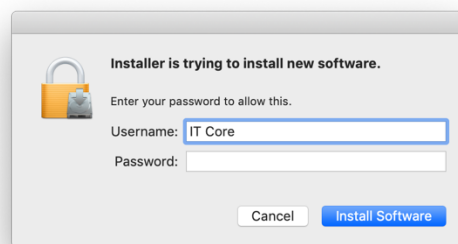
Step 1. Download nVPN installation file “OS Type” thru <https://nusit.nus.edu.sg/eguides/>



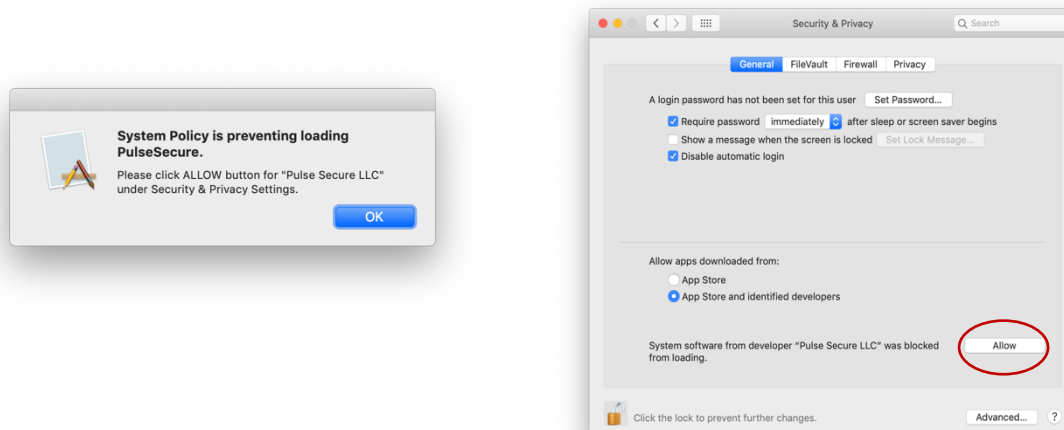
Step 2. Double click to install Pulse Secure, then click Continue to install.



Step 3. Installer is trying to install new software: “type device user login account” then Click Install Software.



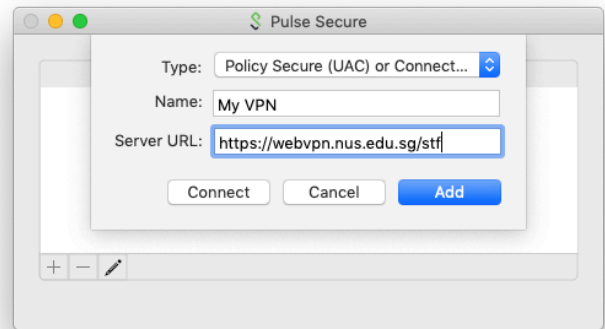
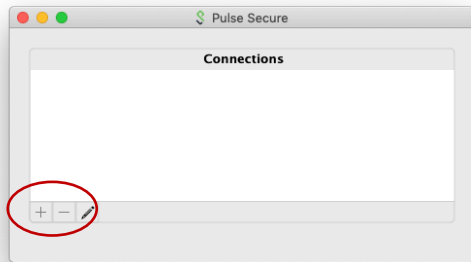
Step 4. Please click ALLOW button for “Pulse Secure LLC” under Security & Privacy Settings.



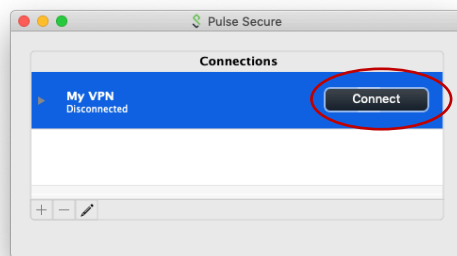
Step 5. Right click on Pulse Secure desktop client app icon, open it and click on Open Pulse Secure.



Step 6. Left click on “+” sign on Pulse Secure desktop client window. A “add connection” window will pop-up. Please enter a name to your preference and Server URL with “<https://webvpn.nus.edu.sg/stf>” and click “add”.

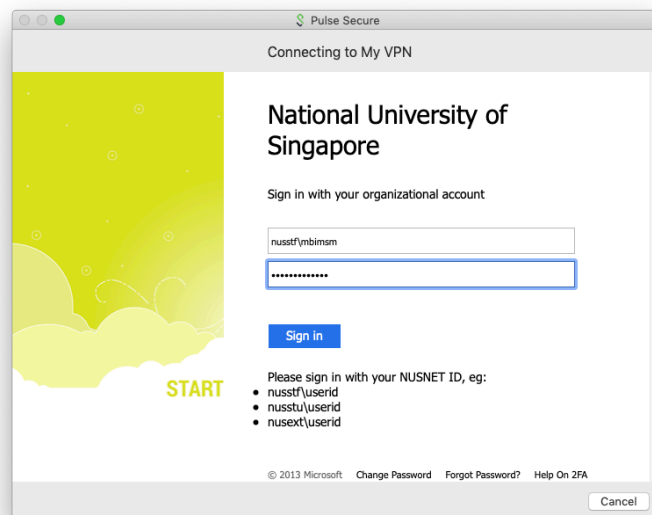


Step 7. Click “Connect”

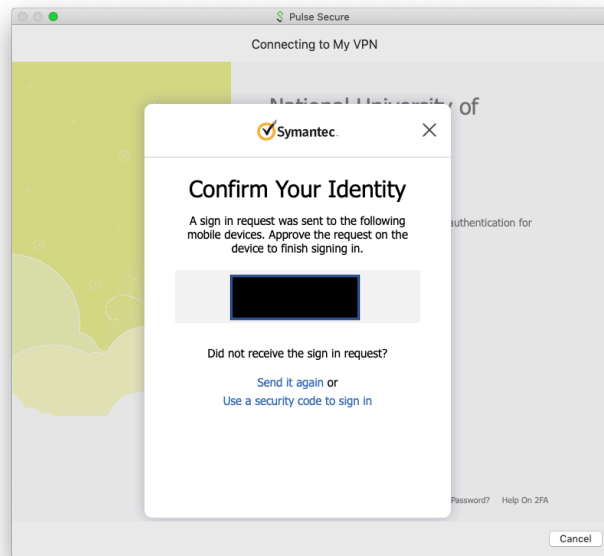


Step 8 : Pop-up window will appear intimating credentials required, key in credentials in below format and click “Sign in”.

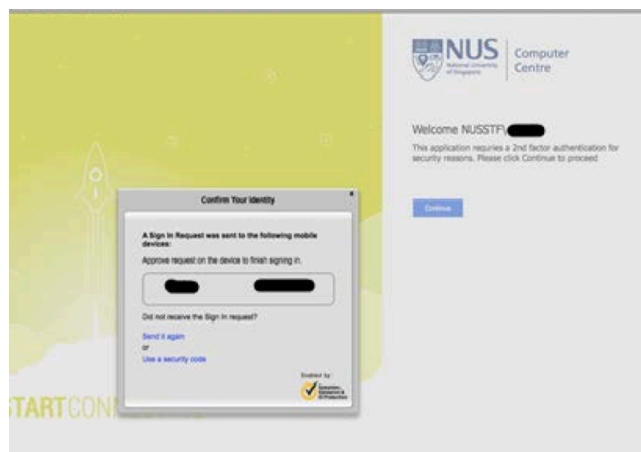
nusstf\userid  
password



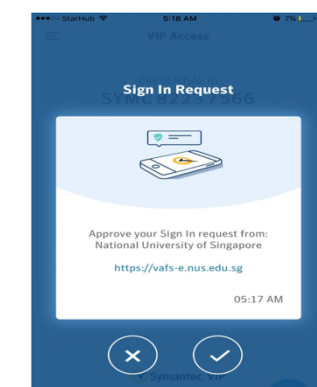
Step 9: Click “Continue” to proceed with VPN connection.




Step 10: Below prompt will appear indicating 2FA push notification was sent to mobile.



Step 11: Click on “Approve” 2FA push authentication on your mobile.



Step 12: Successful connection notification will appear stating “connection complete” and  icon in Pulse secure desktop client window reflects successful connection.

